

Media Release



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Orange tape indicates Essential Energy aware of an issue

Community members will soon easily recognise Essential Energy's sites where issues or faults have been identified with the introduction of branded orange caution tape to indicate areas tagged for repair.

General Manager Safety, HR and Environment, David Nardi, said the new 'Essential Energy Aware' tape would help identify areas where network issues had already been reported or identified.

"Our network spans 95 per cent of New South Wales and parts of Southern Queensland and our crews are on call 24/7 to respond to power outages and restore supply to our customers. Customers can be assured if they see the awareness tape around an asset that we are aware of the network issue associated with that asset," David said.

If you spot 'Essential Energy Aware' tape in use in your community, this means Essential Energy staff have visited the site to ensure it is safe and the issue has been reported within our system for future rectification.

Essential Energy operates and maintains more than 1.3 million power poles and 180,000 kilometres of overhead powerlines. The tape may be seen affixed to power poles, streetlights, pillar boxes, kiosk substations and other Essential Energy electricity network assets.

"In instances where you see the tape, there is no need to advise us of the issue," David added.

Customers who experience power outages or notice network faults that have not been marked with orange tape, are encouraged to contact Essential Energy on 13 20 80.



Caption: New 'Essential Energy Aware' branded orange caution tape will be used to identify areas where issues or faults have already been reported.

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Essential Energy is the operator of one of Australia's largest electricity networks spanning 95 per cent of New South Wales' land mass. Owned by the New South Wales Government, Essential Energy also provides water and sewerage services to customers in far western New South Wales.