

National Meter Identifier (NMI) Numbers

What is a NMI number?

Your National Meter Identifier (NMI) is a unique number that you'll need if you change your electricity retailer. It's always listed on the back of your electricity bill.

What is a NMI used for?

- > Every connection to the national electricity network is given its own NMI (National Meter Identifier).
- > The NMI is used to ensure the correct meter data is connected to your account, to identify your supply address, to identify the meters and meter types at your connected address, and to ensure that you are billed for the right amount of usage at your property.

Where do I find My NMI?

You can find your NMI (11 digits) on your electricity bill which is sent from your retailer.



Low voltage (LV) connections

- > As part of the connection application process it is mandatory to have a NMI number
- > The NMI will be requested from the customer's retailer electricity retailer



Electricity retailers

- > Retailers help to facilitate customer account creation
- > Customers need to choose a retailer and contact them for a NMI



Non-market NMIs

- > Non-market NMIs are suited for unmetered supply that are less than 10 amps e.g. lights, traffic light, CCTV etc
- > Customers must contact a retailer to get a non-market NMI



Market NMIs

- > Market NMIs are required for all loads greater than 10 amps, e.g. buildings, houses, pump stations, metered services etc

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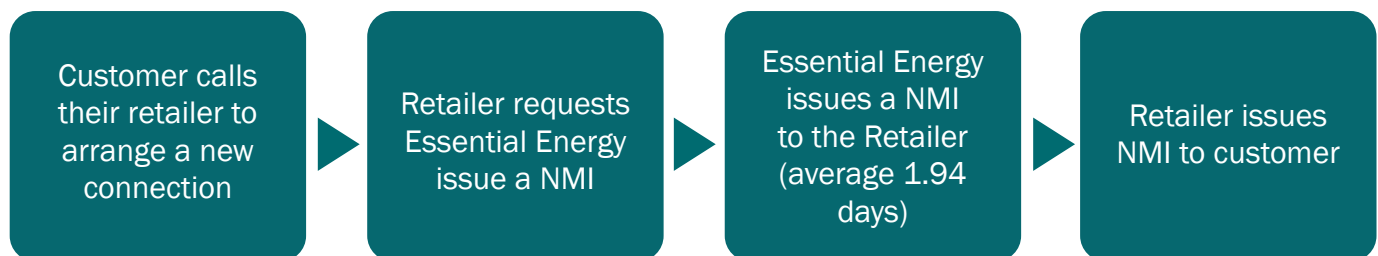
Does my NMI ever change?

The NMI should always stay the same for your electricity network connection point unless the location of your electricity network connection point changes i.e. if a building is demolished, and a new meter is installed. If you move, you will have a new NMI at your new location.

This is a new connection and I don't have a NMI

If this is a new connection, you will need to choose a retailer and contact them. They will facilitate your account creation and supply you with a NMI for your new connection.

NMI allocation process



Essential Energy complete NMI creations in an average of 1.94 days. If there is a delay in receiving your NMI, please contact your retailer.

Road reserves and NMIs

- > If the connection is in a road reserve, you need to indicate the closest Lot and DP.
- > If there is a NMI on the Lot, the NMI will be allocated as a unit number e.g. if the lot is 17 Smith Street, the new NMI will be allocated to 17a Smith Street.

For further information on connecting to the network, please visit essentialenergy.com.au/our-network/connecting-to-the-network or call 13 21 91.