



# **Updating a Supplier Company Profile**

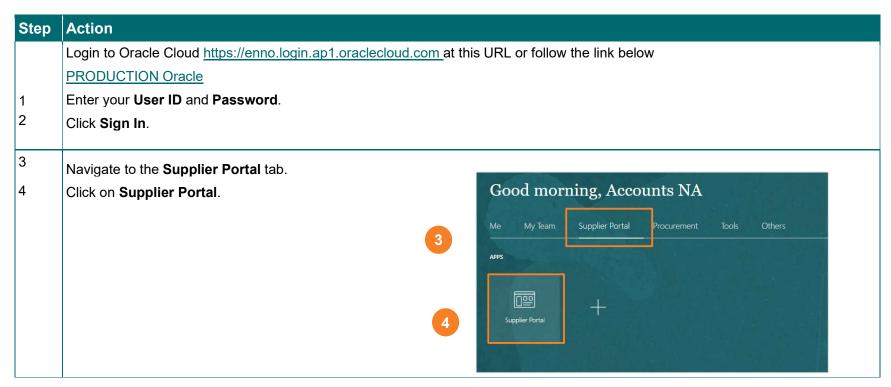
	Why should I use this guide?	This guide provides information on the following:  • what is a <b>Prospective Supplier</b> vs <b>Spend Authorised Supplier</b> • how to review and update a supplier profile.  The Supplier Company profile comprises a range of information about the company. Updating and maintaining this information is the responsibility of the supplier.
<u> </u>	Who might use this guide?	Suppliers who wish to make changes to any aspect of their Company Profile

Key Terms	Definition
Prospective Suppliers	<ul> <li>Prospective Suppliers can participate in sourcing negotiations and respond to requests for supplier qualifications only.</li> <li>Prospective Suppliers cannot undertake any commercial transactions.</li> </ul>
Spend Authorized Suppliers	<ul> <li>Supplier can participate in sourcing negotiations and respond to requests for supplier qualifications.</li> <li>Supplier can undertake commercial transactions.</li> </ul>

**IMPORTANT NOTE**: for **all** changes to Supplier Company Profiles you **MUST** ensure you complete steps 26-28 to **Submit** the changes/updates. If these last steps are not completed the changes will not workflow to Essential Energy for your company record.



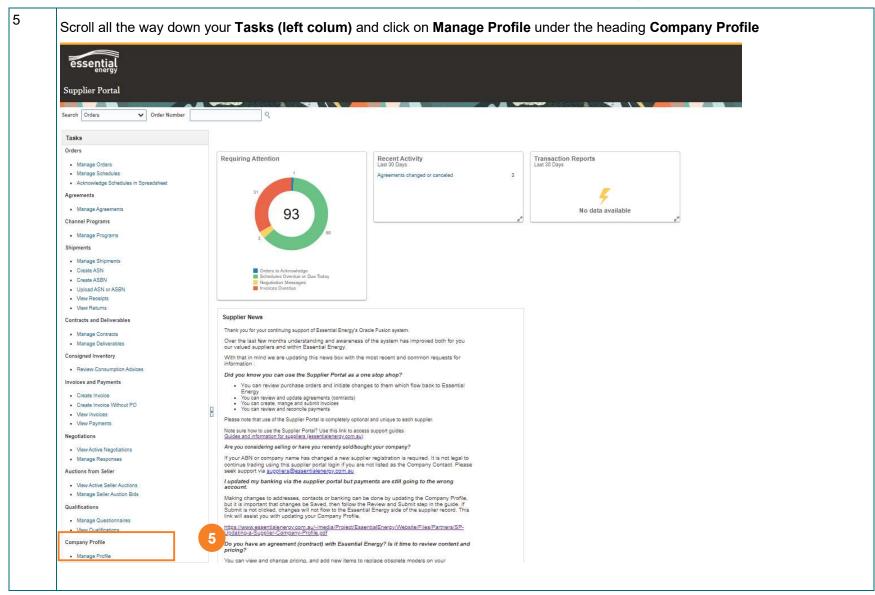






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On the tabs below you can review your Company information :

Tax Identifiers is where you can view your ABN.

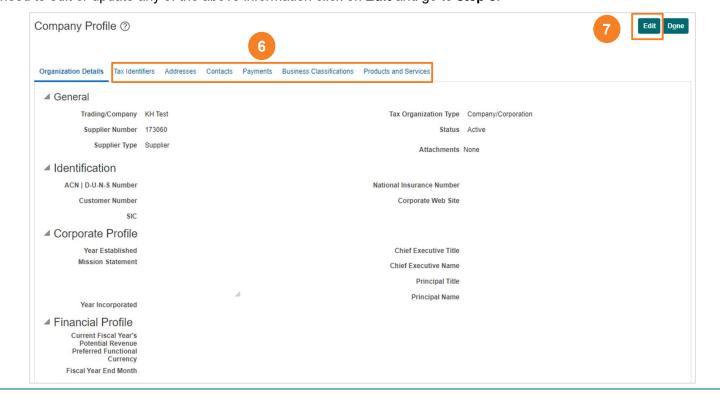
Addresses is where you can view current Addresses

Contacts is where you can remove aged contacts and add new Contacts

Payments is where you can view Payment Methods and Bank Accounts.

Business Classifications is where you can update how your define your company.

**Products and Services** is where you can update the **Products and Services** you wish to provide to Essential Energy If you need to edit or update any of the above information click on **Edit** and go to **step 8**.

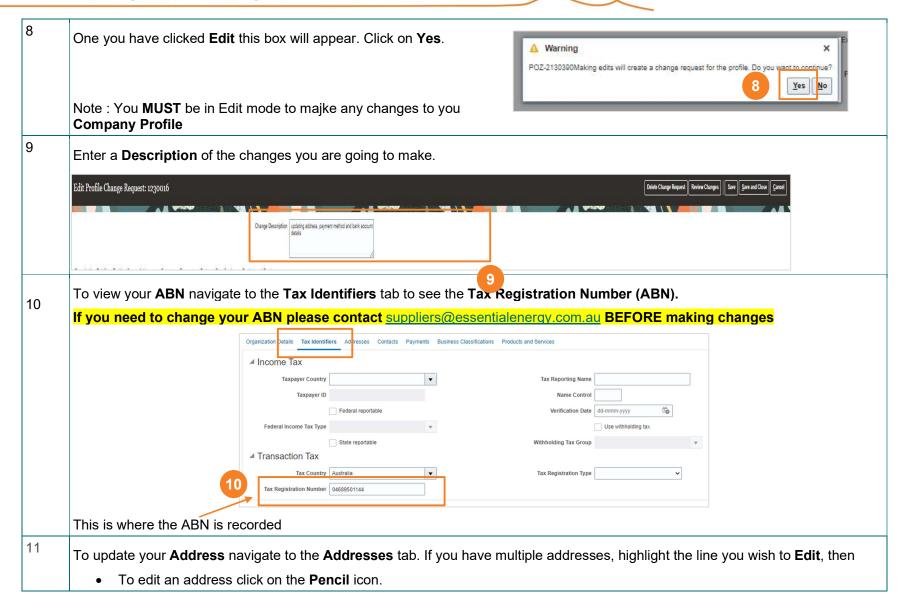


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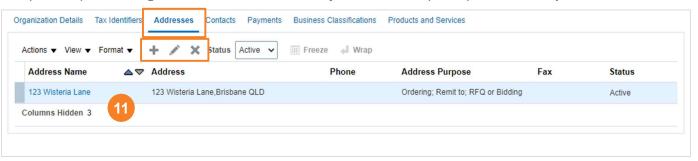


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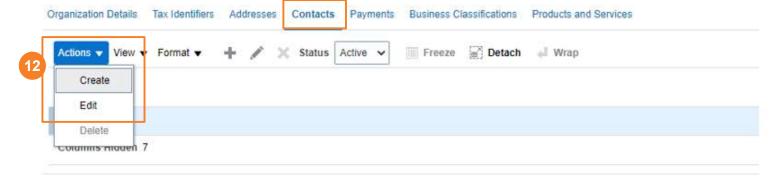
- If the change is for an email in the address details use the Pencil icon to edit the existing details
- To add an address, click on the + Symbol.
- To delete an address, highlight the row and click on the **X** symbol.

Complete required changes and click **OK**. If that is all you needed to update proceed to **step 26**.



To update **Contacts** for your Company navigate to the **Contacts** tab.

It is recommended that each Company Profile should have at least 2 active Contacts



Click **Actions** and choose the required option **Create/Edit** 

To **Create** a new Contact a new page will open; complete **Name**, **Phone** and **Email** fields. Other fields are Optional but it is recommended that you complete as many fields as possible.



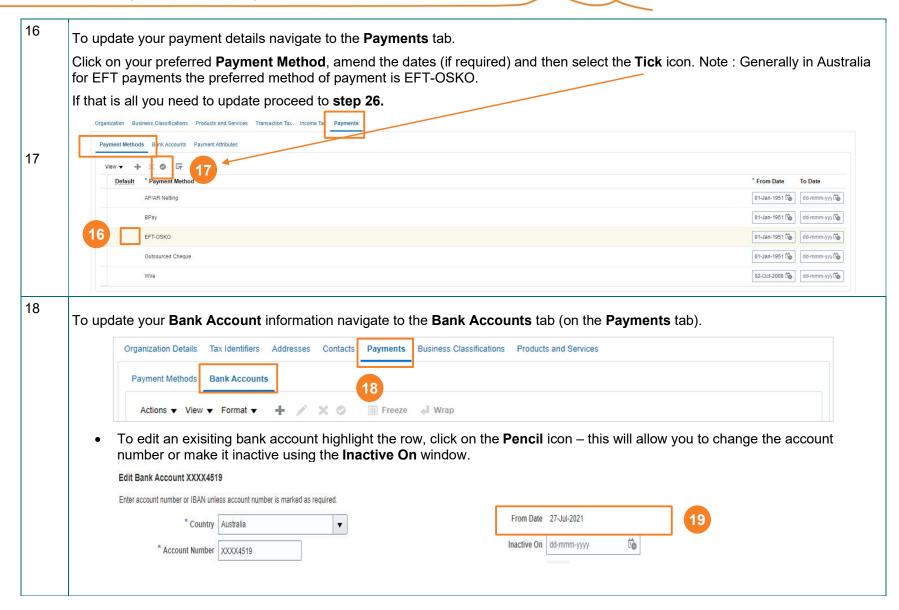
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For the new Contact to be able to access the Supplier Portal you MUST select Request User Account Create Contact 13 Salutation \* First Name Middle Name ■ Contact Addresses X Freeze e Detach al Wrap No data to display Columns Hidden 5 14 ■ User Account Request user account 🗶 📙 Freeze 😭 Detach 🎣 Wrap No data to display. Click OK. If that is all you need to update proceed to step 26. 15 To Edit an exisitng Contact, click on the Contact Name and edit required fields, such as position, phone etc. Be aware that you cannot change the User Account email. If a change is required to a contact email – make the email details inactive and use the + Symbol to add the new details Note if the Contact has left the company you can select the option to make the Contact inactive Job Title Status Active ~ ✓ Administrative contact Inactive Click OK. If that is all you need to update proceed to step 26.



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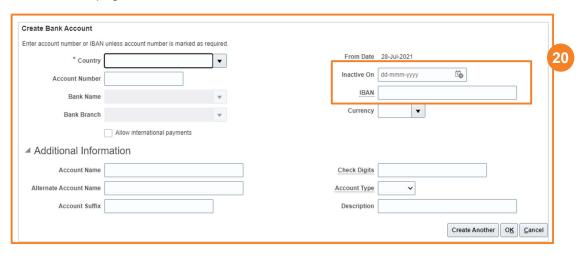


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• To add a bank account click on the **+ Symbol** and enter the relevant details in the new window that appears and click on **OK**.

Click **OK** to exit the page

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#### Notes:

- The From Date will default to the date the update is being made
- the **Inactive On** date on this page should be left blank when adding a new bank account
- IBAN is used for suppliers with non Australian banking details

Click **OK**. If that is all you need to update proceed to **step 26**.



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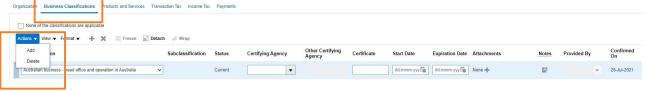
To update your Business Classifications navigate to the Business Classifications tab.

What is a **Business Classification**?

**Business Classifications** assist Essential Energy in providing oppportunities when specific requirements need to be met e.g. locally based small business. Please take the time to accurately identify your business classification.

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Select **Actions** to **Add/Delete** – choosing **Add** inserts a new row

Use the drop down option to select additional criteria; you can choose as many or as few options as you wish



\* Classification Subclas



A pop-up message will appear asking for confirmation – you must **Confirm** in order to proceed to next steps.



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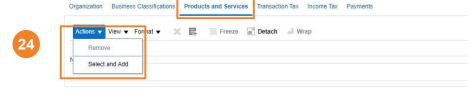
Delete allows you to remove exisitng criteria

Click OK. If that is all you need to update proceed to step 26

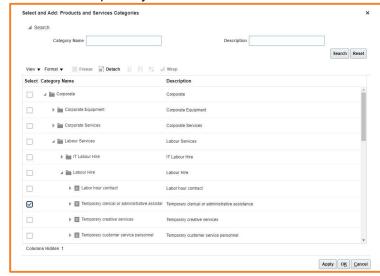
To update your Products and Services information navigate to the Products and Services tab.

What are **Products and Services**? This is where you are able to identify specific goods or services that you are able to provide to Essential Energy, especially useful in identifying your company for marker engagement opportunituies.

Navigate to **Actions** and choose **Select and Add**.



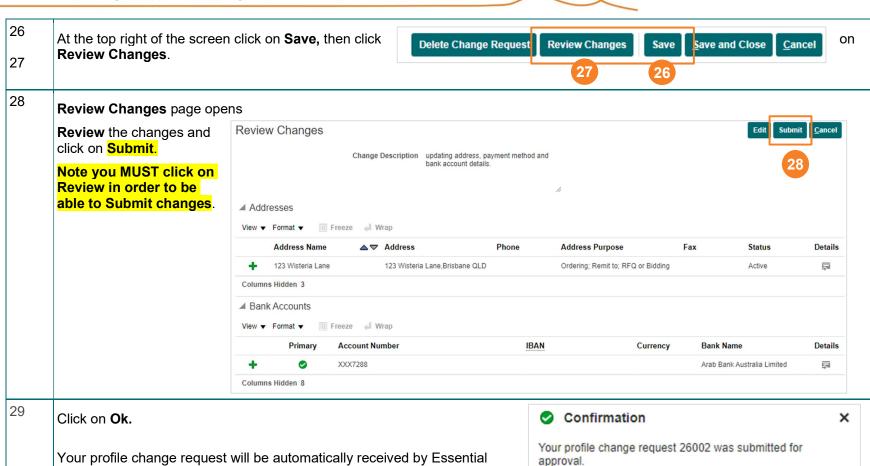
You can be as broad or as specific as you wish. The arrows open out each section to provide more detailed options. Tick the required options. Note the screen shot is an example only



Click OK. If that is all you need to update proceed to step 26



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Energy for acceptance

If you require further support, please contact

suppliers@essentialenergy.com.au